

## Victoria Directory

For our main reception, call **250.519.5500** or toll free **1.800.670.3322**

Additional information can be found at: [www.bccancer.bc.ca](http://www.bccancer.bc.ca)

**Please call the Centre between 9:00 am and 4:00 pm, Monday to Friday, except for holidays.**

If our line is busy, you will be connected to voice mail. Please leave a message stating your name, your BCCA ID #, and a brief description of your reason for calling, and we will return your call as soon as possible.

### Medical Concerns

Concern	Number
BC Residents for general health information and advice from a nurse, pharmacist or dietician	811
Telephone Nurse Line: To talk to a nurse about treatment, side effects or other cancer related problems	250.519.5596
Chemotherapy prescription refills or to speak to a pharmacist for information on your drug therapy	250.519.5510
All other medical problems	Call your family doctor

For **URGENT** medical concerns **after 5:00 pm weekdays and all WEEKEND**, call the Royal Jubilee Hospital at **250.370.8000** and ask for the Radiation Oncologist or Medical Oncologist on call.

### Appointments

In order to address your concerns effectively, including to receive test results, an appointment is required to see a physician or nurse. Please contact the following numbers for appointment information or changes.

Type of Appointment	Number
All doctors	250.519.5707
Chemotherapy	250.519.5647
Radiation therapy	250.519.5656

### Support Services

Service	Number
Library	250.519.5517
Nutrition and Speech Language Pathology	250.519.5770
Patient and Family Counseling	250.519.5525
Health Information Management (Health Records)	250.519.5589
Canadian Cancer Society Information	1.888.939.3333
Indigenous Patient Navigator	250.889.5145

### Administration – contact:

Call: **250.519.5501** or **250.519.5502**

Mail: BC Cancer - Victoria, Administration Office, 2410 Lee Avenue, Victoria, BC V8R 6V5